

Terms and Conditions

By providing your mobile phone number and opting in to receive text messages SmileShack Dental and Braces, you agree to the following terms and conditions. If you do not agree, please do not opt in.

Program Description & Types of Communication

By opting in, you consent to receive SMS/MMS text messages related to your dental care and account management. These may include

- Appointment confirmations and reminders.
- Two-way conversational operational responses to your inquiries.

Message Frequency

Message frequency depends on your dental schedule and account activity, so the exact number of messages you receive will vary.

Message and Data Rates

SmileShack Dental and Braces does not charge a fee for this service. However, standard message and data rates may apply from your wireless carrier depending on your mobile plan.

How to Opt Out

You can cancel the SMS service at any time. Just text **STOP** to our number. After you send the SMS message **STOP**, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive text messages from us unless you re-enroll.

How to Get Help

If you are experiencing issues with the messaging program, you can reply with the keyword **HELP** for more assistance, or you can get help directly at 816-533-6819 or info@smileshackdental.com

Important Health & Security Disclaimer

Standard text messaging (SMS) is inherently unencrypted and not entirely secure. By opting in, you acknowledge the risk that protected health information (PHI) contained in an SMS could potentially be intercepted or viewed by unauthorized third parties. Please refrain from sending sensitive, detailed medical histories or highly private clinical records over standard text.

Privacy Policy

We respect your privacy. Mobile numbers and personal data collected for SMS updates and consent will **never** be sold, rented, or shared with third parties for marketing or promotional purposes. Please visit:

<https://smileshackdental.com/wp-content/uploads/2026/10/Privacy-Statement.docx.pdf> for a link to our Privacy Policy.